

November 6, 2023

Good afternoon,

I hope this email finds you well. I am writing to inform you of an important change in leadership at PACE Technical. Effective today, our current CEO, Shael Risman, will be stepping down from his role due to personal health reasons. Shael is not leaving PACE, but rather transitioning out of the CEO role. He will remain on the board and continue as an active partner with PACE.

We want to express our gratitude for Shael's exceptional leadership, dedication, and vision that have significantly contributed to PACE's success over the years. His commitment has been instrumental in developing the culture of our fantastic team and in building strong relationships with valued clients like you. We extend our best wishes for his speedy recovery.

In light of this transition, I am excited to introduce myself as the new CEO of PACE. Many of you may already know me from my 15 years as the CEO at Vertex Solutions Corporation (Managed IT Services). My 25 years of experience delivering IT services and solutions, primarily to legal firms, will help PACE continue to develop and refine our services for the legal industry and all other industries we support. I am deeply committed to steering our organization towards a prosperous and innovative future. I am eager to build upon the strong foundation laid by Shael and to uphold the values and vision that have guided our company.

Our foremost priority during this transition is to ensure that you continue to receive the outstanding service and support that you have come to expect from PACE. Your dedicated Client Success Advocate, Executive Strategist, and our entire team are committed to providing the same level of service, responsiveness, and excellence you have enjoyed.

Please feel free to reach out to your Client Success Advocate, Executive Strategist or me if you have any questions. If you require further information regarding this leadership change, or any other matter, we are here for you. We greatly value your partnership and business, and I am excited about the opportunity to serve you under my leadership.

Thank you for your trust in PACE, and I look forward to a bright and prosperous future as we continue our journey with confidence and enthusiasm.

Sincerely,

**Tyler Sanders**

CEO, Partner  
PACE Technical Inc.



475 Cochrane Dr., Unit 4  
Markham, ON L3R 9R5

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P 905-763-7896  
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